



Ryan Asset Management
Ryan House
Star Road
Partridge Green
West Sussex
RH13 8RA

About our consumer credit services

Section 1 – The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

Section 2 – Whose products do we offer?

We only offer Consumer Credit from the following suppliers

- *Close Motor Finance
- *Westway Leasing
- *Creative Funding

Section 3 – Which Service will we provide you with?

We will select the appropriate product for you based on the product applicable to your status and then the provider that can give you the best rate

Section 4 – What will you have to pay us for this service?

No fee is charged for arranging the above consumer credit products

Section 5 – Whose products do we offer?

Ryan Asset Management Ltd, trading as Ryan Vehicles, Ryan House, Star Road, Partridge Green, West Sussex, RH13 8RA is authorised and regulated by the Financial Conduct Authority. Our FCA register number is 65279. Our permitted business includes advising on and arranging consumer credit for leasing customers.

You can check this on the FCA's Register by visiting the FCA's website www.fca.gov.uk/register/ or by contacting the FCA on 0845 606 1234

Section 6 – What to do if you have a complaint

If you wish to register a complaint, please contact us:

Write to – Managing Director, Ryan House, Star Road, Partridge Green, West Sussex, RH13 8RA

By Phone – 0870 410 4110

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service

Section 7 – Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Insurance advising and arranging is covered for 90% of the claim, without any upper limit. For compulsory classed of insurance, insurance advising and arranging is covered for 100% of the claim, without any upper limit. Further information about the compensation scheme arrangements is available from the FSCS.

Customer Name (Please Print):

Signature:

Date: